15 - YEAR WARRANTY

NYLON CARPETS

FOR REFERENCE PURPOSES ONLY IF PRINTED OR DOWNLOADED

Standard Carpets gives a warranty of 15 years to all its Nylon modular & Broadloom carpets which are commercially installed indoors. All Standard Carpets products are warranted against:

WEAR

Carpet Tiles will not wear more than 10%, While Broadloom Carpers will not wear more than 20% of their surface pile weight from abrasive wear. “Abrasive wear” means fiber loss from the carpet tiles through normal abrasion, not crushing or flattering of the carpet pile in any area, nor staining, soiling, fading, or change in carpet appearance, nor fiber loss due to abnormal usage of the carpet tiles.

LIFETIME STAIN WARRANTY

Thesurfacepileof the carpet will resist stains from any food and beverage substances from the date of the original installation with proper installation and care. But this warranty excludes stains from substances such as bleaches, caustic chemicals, insecticides, paints, string dyes, acids, oil-based substances and vomit.

STAIRS WARRANTY

Onstairs this warrantyapplies for 5 years for Broadloom and for Modular carpet installed with a nosing when the carpet warranty applies for 7 years.

LOSS OF DIMENSIONAL STABILITY

Standard Carpets guaranteethat the dimensions of the backing of all SDN PA tiles will remain stable within the limit fixed by ISO 2551 (EN 986) and will not vary more than +/-0,20%. This guarantees that there will not be any elongation of the backing under the static loading of conventional o ce furniture. The initial values of the dimensions will be kept.

STATIC

Standard Carpets guarantee that all Standard Carpets (SDNPA) tiles will give protection from static discharges in excess of 2500 volts under the DIN 54345/2 standard, at 30% R.H. and 20°C, within the 10 years following the date of purchase, if correctly installed and regularly maintained as per our published recommendations. This guarantee applies only to electronic o ces and not to main frame computer (DIN 54345/1). It does not cover damages caused by equipment modifications.

LIMITATIONS - THIS WARRANTY DOES NOT INCLUDE:

This warranty does not cover burns, cuts, pulls, tears or any other damage caused by improper cleaning agents or methods. As long as the carpet has been installed in accordance with Standard Carpets installation methods, we will o¡er to repair, o¡er an allowance, or o¡er a credit to cover the cost of repair or material only to the a¡ected area. The credit will apply to new carpets of the same or equivalent quality and will be passed to your retailer.

Standard Carpets does not warrant carpet placed in areas where extreme points loads are sustained for prolonged periods of time, problems or loss caused by carpet placed under damaged castor chairs wheel, use on stairs not fitted with a commercial nosing, misuse, improper maintenance, flood/excessive moisture, excessive alkalinity. Standard carpet liability is limited to repair or replacements as stated herein. Moisture and PH testing are not the responsibility of Standard carpets and any related issues to moisture and ph. testing are specifically excluded from the warranty.

Products containing antimicrobial are warranted to maintain antimicrobial e¡ectiveness, and products constructed of 100% solution dyed Nylon yarns are warranted against excessive colors loss due to normal exposure to indoor light.

This warranty shall be void if products are not handled, installed and maintained as per Standard carpets installation guide. This warranty does not cover any problems or damages related to use of nonrecommended adhesives.

Standard Carpets will not be liable for any incidental, indirect, special or consequential damages in any case.

Should it be necessary to replace the a¡ected carpet, standard carpets will not be responsible for the expense of removal of furniture, partitions, temporary walls, and the like which are located on, above, or around the carpet installation; these expenses shall be borne by the owner.

Warranty claims must be made in writing to Standard Carpets or your retailer within a reasonable time from the discovery of the claimed warranted defect, but in any event must be received no more than ninety (90) days from the time the claimed defect was discovered. Following receipt of a claim, your retailer representative will visit the site to determine whether the identified issue is one that is covered by this warranty.

Note: Replacement of carpets is restricted to the a¡ected area only.

Warranty claims must be addressed to:

Standard Carpets,
Dubai Industrial Park,
P.O. Box 490014, UAE

or info@standardcarpets.com

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